

# Resilient Leader



## Support Resilient Leadership

The impact of effective leadership is greatest when the stakes are high--and there is no time when the stakes are higher than in the middle of a crisis. This is when Resilient Leadership is most important. Resilient leadership means the most when success can vault a company far ahead of the competition, and failure could be catastrophic. And yet, these moments are not fleeting – they can endure for weeks or months.

To succeed in these difficult times, leaders need feedback and they need support. It needs to be fast, it needs to be helpful, and it needs to keep them focused only on what will make the biggest

## What Makes a Resilient Leader?

Fast, accurate feedback leaders need in **four critical areas**:

Listen to diverse perspectives and ensure associates have access to accurate and timely information.

Rapidly align the team's efforts with priorities, distribute resources, and track outcomes to adjust as needed.



Support others by attending to their well-being and creating optimism for the future.

Anticipate the changing needs of the organization in the near term and plan for contingencies with consideration for the long term.

- **Less than 2 minutes** to complete the survey online
- Focused **10-page report** with results and tips
- Free interpretation guide for self-paced action planning
- 4 pages of focused tips and ideas for addressing each area